

Ravensbourne Student Support Services - FAQ files

International students/ cultural issues

Problem	What you could do	Other information
Financial difficulties	<ul style="list-style-type: none"> Talk to the Student Financial Advisor 	
Difficulties settling in/ homesick/ lonely	<ul style="list-style-type: none"> Talk to the International student officer – he can help you with many practical matters Talk to the Student Welfare Officer or see a Student Counsellor who can help you with your homesickness/ feelings of isolation Talk to the Student Union – there may be activities to help you meet other people Look at some helpful websites/ support organisations 	<p>s.sirola@rave.ac.uk</p> <p>counsellors@rave.ac.uk</p> <p>su@rave.ac.uk</p> <p>www.ukcosa.org www.ukstudentlife.com</p>
Prayer/ worship	<ul style="list-style-type: none"> You can use the prayer room. Please be aware that the room also doubles as a sick/ rest room Look for local places of worship 	<p>Ask for the key at reception</p> <p>Support Services Handbook</p>
Social spaces without alcohol	<ul style="list-style-type: none"> The Student canteen does not serve alcohol 	
Difficulties with English language	<ul style="list-style-type: none"> Join the free English class at the College Go to see the English language assistant in the Learning Resource Centre 	Learner Support Brochure
Food	<ul style="list-style-type: none"> All chicken served in the canteen is halal, and there are always vegetarian options on the menu. Please ask the catering 	

	<p>manager if you have any other queries</p> <ul style="list-style-type: none"> • If you have severe food allergies you should speak to the Student Welfare Officer • Look at some useful websites that cover food in Britain. 	<p>www.ukstudentlife.com</p>
<p>Can I open a bank account in the UK?</p>	<ul style="list-style-type: none"> • Most banks will allow you to open an account • Go to see either Student Financial Advisor or The international Enrolment Officer for more advice • Look at useful websites for more information 	<p>s.fry@rave.ac.uk s.sirola@rave.ac.uk</p> <p>www.ukcosa.org</p>